THE AGREEMENT ON CONDITIONS AND TERMS OF EMPLOYMENT

AND

THE FRAMEWORK AGREEMENT

BETWEEN

THE UNIVERSITY OF BRITISH COLUMBIA

AND

THE ASSOCIATION OF ADMINISTRATIVE AND PROFESSIONAL STAFF

July 1, 2019 to June 30, 2022
AGREEMENT ON CONDITIONS AND TERMS OF EMPLOYMENT

BETWEEN

THE UNIVERSITY OF BRITISH COLUMBIA (UBC)

AND

THE ASSOCIATION OF ADMINISTRATIVE AND PROFESSIONAL STAFF (AAPS)

July 1, 2019 to June 30, 2022
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AGREEMENT ON CONDITIONS AND TERMS OF EMPLOYMENT BETWEEN AAPS AND UBC

Article 1 Preliminary

1.1 Purpose of the Agreement
The purpose of this Agreement is to set forth certain terms and conditions of employment for Management and Professional Staff employed by the University.

1.2 Scope of Agreement

1.2.1 Application
This Agreement applies to all employees within the scope of the bargaining unit as set out in Article 4.0 of the Framework Agreement.

1.2.2 Minimum Standards
The parties agree that employees are entitled, at a minimum, to the standard set out in this Agreement. Individual agreements providing different terms and conditions than in this Agreement shall be provided to AAPS prior to being finalized.

1.3 Term of Agreement
The term of this Agreement shall be from July 1, 2019 to June 30, 2022. This Agreement shall continue until a new agreement is in place.

1.4 Parties
The parties to this Agreement are the Association of Administrative and Professional Staff and The University of British Columbia.
1.5 **Definitions**
For the purposes of this Agreement:

“AAPS” means the Association of Administrative and Professional Staff of the University of British Columbia.

“University” means The University of British Columbia.

“Employees” means Management and Professional (M&P) staff employed directly by the University of British Columbia and treated as such by Revenue Canada, except for those M&P staff excluded based on organizational and conflict of interest considerations, in accordance with the Framework Agreement.


“Work Unit” is one of the following:
- Service Department
- Centre, Institute or School
- Office of a Dean
- Academic Department or Division
- Office of the President
- Office of a Vice-President
- Office of an Associate Vice-President
- Office of the Deputy Vice Chancellor and Principal
- Office of the Provost and Vice Principal

1.6 **Precedence of This Agreement**
The parties believe that the University policies and this Agreement are essentially compatible. However, should conflicts arise between University policies and the express provisions of the Agreement, the latter shall prevail.
Article 2  University Rights
All rights not specifically addressed in this Agreement or the Framework Agreement are reserved for the University. The University agrees to act fairly, reasonably and without discrimination when exercising these rights.

Common law employment principles, including the obligation of good faith and fair dealing, apply to the employment relationship between the University and employees unless specifically modified by the terms of this Agreement.

It is understood that the determination of which matters are covered by a specific term of this Agreement and which are solely within the rights and discretion of the University is subject to the grievance procedure. Exercise of the University’s rights and discretionary decision making power is not subject to the grievance procedure, except with regard to whether such rights and discretion were exercised fairly, reasonably and without discrimination.

Article 3  Categories of Employees

3.1  Types of Employees
The diversity of positions available to employees lends itself to a variety of employment arrangements. Employees can be classified as regular or term, can be employed either on a full-time or part-time basis, and can be paid on a monthly or hourly basis.

3.1.1  Regular Employees
A regular employee is an employee hired with no stated term of employment.
3.1.2 Term Employees
A term employee is an employee hired with a stated period of employment that is:

* working on a specific project, in which case the stated period of employment shall be the anticipated duration of the project; and/or
* replacing another employee on a leave, in which case the anticipated duration of the employment shall be the anticipated duration of the leave; and/or
* the funding for the employee’s position is provided for a limited term

In cases where an employee is working on a specific project or as a leave replacement that is funded, the stated period of employment shall be the shorter period between the anticipated duration of the project/leave and the duration for which the funding is provided.

At the end of the period, a term employee may be hired for another period of employment.

3.1.3 Term Employees with Three Years of Service
A term employee who has accumulated three (3) years of service within a five (5) year period with the University shall receive the same benefits and entitlements as a regular employee with the exception of the maximum amount of notice entitlements set out in Article 9.1. Notice will be in accordance with Article 9.2.

Article 4 Grievance and Arbitration Procedures
The parties shall resolve grievances in accordance with the negotiated procedures in Section 7.7 of the Framework Agreement.
Article 5  Hiring, Transfer and Promotion

5.1  Probationary Period

5.1.1  New Regular Employees
A new regular employee shall serve a probationary period of twelve (12) months. This period may be extended for up to six (6) additional months by mutual agreement between the supervisor and employee. The employee may consult with AAPS prior to agreeing to the extension but must do so within five (5) workings days of being notified.

5.1.2  Term Employees
A new term employee must serve a probationary period of twelve (12) months in one position.

A current term employee who has successfully completed her/his initial probationary period who accepts a different position shall serve another probationary period which is normally twelve (12) months; this requirement may be reduced or waived at the sole discretion of the administrative head of unit.

5.1.3  Transferred or Promoted Employees
An employee who is transferred or promoted who has successfully completed her/his appropriate probationary period under Article 5.1.1 shall serve a probationary period which is normally twelve (12) months; this requirement may be reduced or waived at the sole discretion of the administrative head of unit.

5.1.4  Entitlement
A probationary employee is entitled to all the rights and benefits of this Agreement, except where specifically noted otherwise.
5.2  Service Recognition

5.2.1  Calculation of Service
The length of service of a regular employee is calculated from her/his first day of continuous employment. The length of service of a term employee under Article 3.1.3 is calculated based on accumulated service from the beginning of the qualifying period under Article 3.1.3. When a term employee is appointed to a regular position, the employee’s total service shall include previous service recognized under Article 3.1.3.

5.2.2  Service Benefits
Length of service is recognized through increasing benefit entitlements for certain benefit programs, discretionary reduction of probationary period for transferred or promoted employees, and in the review and scrutiny given to applications for promotion or transfer.

5.3  Job Postings
All vacancies within the bargaining unit for regular positions and term positions with terms exceeding twelve (12) months shall be posted for a minimum of one (1) week.

Hiring is based solely on merit and is within the University’s sole discretion; however, familiarity with the University and its operation may be considered as a factor in assessing merit. All employees have the right to apply for any positions for which they feel they are qualified, and all internal applications shall be considered.

The University shall include the following information in postings: nature of the position, skills, qualifications, required knowledge and education, wage or salary rate or range, exceptional terms and conditions, and term of position. Such qualifications and requirements shall be those which are necessary to perform the job functions.
All job postings shall carry the University’s Employment Equity Statement.

5.4  Job Changes

5.4.1  Promotion

Definition
A promotion is a job change for an employee to a position with a higher salary grade, other than by reclassification. A promotion may be permanent or temporary.

5.4.1.1  Temporary Promotion
A temporary promotion may occur when an employee fills a vacant position in a higher paygrade on a temporary basis or is assigned a significant portion of additional duties from a higher paygrade on a temporary basis. An employee who is temporarily promoted shall be advised of the commencement date of such promotion and of the date upon which it will end. An employee will be advised of such dates on any renewal.

If the temporary promotion is expected to last or does last longer than two (2) weeks, the employee shall receive additional salary or a special allowance for the period.

If the temporary promotion is expected to last or does last longer than two (2) months, the employee shall receive a minimum of a 5% salary increase, based on the employee’s original salary.

5.4.2  Transfer
A transfer is a permanent job change for an employee to a different position at a similar or lower salary grade at the request of the employee.

5.4.3  Secondment
A secondment is a temporary job change outside of the originating work unit arranged by mutual agreement for an employee. An
employee who is seconded shall be advised of the commencement
date of such secondment and of the date upon which it will end.
An employee will be advised of such dates on any renewal.
Subject to the discontinuation of the original position under Article
9, the employee shall be returned at the end of the secondment
period to her/his original position.

5.4.4 Reassignment
A reassignment is a job change within the work unit for an
employee at the request of the University. A reassignment may
occur for reasons such as special project work, professional
development, better use of available personnel, or more effective
management of a work unit. If the reassigned duties are from a
similar or lower paygrade, the employee will continue to receive
salary based on her/his original position. Subject to the
discontinuation of the position under Article 9, if the reassignment
is temporary, the employee shall be returned at the end of the
reassignment period to her/his original position.

5.4.5 Reclassification
A reclassification is the recognition through evaluation that a
position should be in a different family, level and/or salary grade
due to a change of job duties which significantly affects the job
accountability and responsibility. A classification review may be
requested by either the supervisor or the incumbent.

The Department of Human Resources will normally complete the
classification review within six (6) months of its receipt of the
completed application. Where an employee is not satisfied with
the result of the classification review, the employee may appeal to
the Managing Director, Total Compensation within fourteen (14)
days of being advised in writing of the result. The appeal shall be
in writing and provide the reasons for the appeal. The Managing
Director, Total Compensation shall render a decision in writing
within three (3) months of receiving the appeal document.
5.4.6 Demotion
A demotion is an involuntary job change for an employee to a different position at a lower salary grade.

5.4.7 Notification to AAPS
The University shall notify AAPS each month of the promotions, demotions, hirings, leaves, transfers, resignations, red-circling, retirements, long-term disability, deaths or any terminations of employment of employees.

Article 6 Evaluation

In order to facilitate, create and sustain a flexible, self-managing and self-sustaining organization that produces high performance and a high quality of work life, performance feedback is essential.

The parties to this Agreement recognize that all employees have a right to fair and equitable treatment, including candid feedback on their work performance and effectiveness. This is important for a number of purposes including: the trust in the relationship between a supervisor and their staff; job description updates and professional development opportunities; salary progression; and management of the employment relationship. In order to facilitate this and render it truly effective at the working unit level, each working unit will develop performance feedback mechanisms.

The performance development and review process will provide for:
* The opportunity for a two-way conversation
* The opportunity to reflect on the past
* The opportunity to set realistic goals for the future
* A career or professional development component

The ultimate responsibility for meeting goals and acceptable performance standards rests with the unit members and their administrative head of unit.
6.1 Practice and Procedure

1) The University shall evaluate the performance of staff members once per year after the staff member has successfully completed their probationary period. The University shall ensure that at least two performance evaluations are conducted during the staff member’s probationary period, prior to the final month of probation.

2) Following a performance evaluation, a record will be made of the meeting and discussion outcomes by the supervisor, which the supervisor and the employee shall sign as a record of the meeting. The employee’s signature does not indicate their agreement with statements made in the record. This record will be placed in the employee file located in the employee’s work unit. This record will be available for review by the employee.

3) If the employee does not agree with the evaluation, the employee may follow Article 6.3 Steps to Problem Resolution.

6.2 Performance Problem Resolution

The performance problem resolution process is in place to ensure that employees have a platform to discuss performance problems with a view to satisfactory resolution at the unit level.

This process can be developed and sustained by mutual commitments to the following principles:

* Solutions cannot be found if problems are not discussed
* Honesty, trust and a willingness to openly discuss an effective performance dialogue are key components of problem resolution
* The parties share a belief in the capacity of the unit member and its leader to jointly develop the most effective solutions.

6.3 Steps To Problem Resolution

Every employee has the right to prompt and just resolution of issues arising out of a performance evaluation which contains
detrimental comments regarding conduct or competence which the employee believes are unjustified. Such issues are not subject to the grievance procedure, but rather to the following internal problem resolution steps:

* Within a reasonable period of time following the performance evaluation, the employee should meet with their direct supervisor to seek a resolution.
* If the issue remains unresolved, the employee may refer the matter to the administrative head of unit.
* If the issue remains unresolved, the employee may refer the matter to the Dean responsible for the unit if the unit is in a Faculty.
* If the issue remains unresolved, the employee may refer the matter to the Vice President responsible for the unit or Faculty.
* If the issue remains unresolved, the employee may refer the matter to the President for a final and binding decision.

An employee may be accompanied by an AAPS representative at any of these steps.

It is clearly understood that during this process, the administrative head’s original evaluation of the employee remains in place for all purposes. It is also clearly understood that the performance evaluation process is separate and distinct from any disciplinary process which may arise from the conduct or performance of the employee.

**Article 7 Personnel Records**

In accordance with the provisions of the Freedom of Information and Protection of Privacy Act of British Columbia, an employee has the right to access their employee file and/or to receive a copy of records contained in the file.

The employee has the right to insert written comment. Any disagreement regarding the accuracy of information contained in
an employee file, with the exception of Performance Evaluations, may be subject to the grievance procedure.

A copy of any document which constitutes disciplinary action of an employee shall be entered in the employee's file in the Department of Human Resources.

Article 8    Discipline and Termination

8.1  Progressive Discipline
The University and AAPS subscribe to the principles of progressive discipline in cases of culpable behaviour, conduct or performance including, without limiting the generality of the foregoing:

- Discipline is intended to be corrective in nature, not punitive;
- Discipline is applied with consideration given to the circumstances of a situation including, without limiting the generality of the foregoing, the nature and severity of the misconduct, the position and level of responsibility of the employee, the employee’s work history and any mitigating circumstances;
- Discipline is applied in an escalating manner, appropriate to the nature and severity of the misconduct; and
- Discipline is not progressive in the event of severe misconduct warranting termination for cause.

8.2  Proof of Just Cause
Disciplinary action will be taken only where just cause exists. The burden of proof of just cause rests with the University.

8.3  Right to Representation
An employee shall have the right to have a representative from AAPS present at any investigatory interview relating to potential misconduct and at any disciplinary meetings.
When the University requires a staff member to attend a meeting for a purpose which is known in advance by the University to be related to potential misconduct or of a disciplinary nature, the University shall advise the staff member in advance of the right to have an AAPS representative present. The advance notice to the staff member shall be reasonable in order that the employee may seek representation from AAPS. The circumstances giving rise to the meeting shall determine what is reasonable notice.

The employee and AAPS are responsible for ensuring that a representative is available to attend the scheduled meeting. No undue delay of the disciplinary action shall result from the unavailability of such representation.

8.4 Disciplinary Procedures
Consistent with the principles articulated in Article 8.1, where disciplinary action is being considered in cases of culpable behaviour, conduct or performance, the University must notify the employee of the shortcoming of their behaviour, conduct or performance by means of a written warning. The warning must include the nature of the shortcoming, the corrective action required by the employee and the consequences of failing to comply, including termination of employment for cause. The employee’s supervisor must give the employee a reasonable opportunity to correct their behaviour, conduct or performance.

In cases of suspension or termination, the employee shall be notified in writing of the nature of and reasons for the disciplinary action.

In cases of suspension or termination, a copy of the written notice shall be forwarded to AAPS within five (5) working days.

8.5 Procedural Requirements
Failure by the University to comply with procedural requirements shall not nullify any disciplinary action, unless such procedural defect is clearly prejudicial to the employee, when all circumstances are considered together.
8.6 Termination of Employment for Just Cause
The University may terminate the employment of any employee without notice for just cause.

8.6.1 Authorization
Where an employee is terminated for cause, the termination must be authorized by the appropriate Vice President in Vancouver; or in the Okanagan, the Deputy Vice-Chancellor and Principal.

8.6.2 Probationary Employees
The University may terminate probationary employees for just cause. They may also be terminated for lack of suitability in a position.

In determining that an employee is not suitable for continued employment in the position, the University shall act reasonably and in good faith.

8.7 Grievances
Grievances arising from the suspension or termination of an employee shall commence at Step 2 (Formal Complaint to a Vice President/Dean) of the grievance procedure (refer to Section 7.7.5 of the Framework Agreement). Grievances arising from any other form of discipline shall commence at Step 1 (Formal Complaint to Administrative Head of Unit) of the grievance procedure (refer to Section 7.7.4 of the Framework Agreement).

8.8 Remedy for Unjust Termination

8.8.1 Severance
If it is found as a result of the grievance procedure that an employee has been terminated without just cause, the employee shall receive severance in accordance with Article 9, but shall not be reinstated at the University.
In cases where the University is determined by an arbitrator to have terminated an employee without just cause, the arbitrator may also award punitive damages to the employee.

8.9 Removal of Documents
Upon the employee’s written request, any disciplinary documentation shall be removed from the employee’s personnel file after the expiration of 24 months from the date it was issued, provided that

* it was not issued for conduct of a criminal nature or character, breach of trust, gross insubordination, discrimination or a serious threat to the health and safety of the public, staff or the University,
* there has not been any further related infraction, and
* it is not material to any ongoing disciplinary action or grievance.

Article 9 Termination of Employment Without Cause

9.1 Regular Employees
An employee who has successfully completed their initial probationary period and is on probation as a result of promotion and/or transfer shall be considered a regular employee for the purpose of this Article.

9.1.1 General
The University recognizes that it has a responsibility to a regular employee who suffers a loss of employment as a result of departmental reorganization, budget cuts or the elimination of their position otherwise for reasons other than cause.

9.1.2 Authorization
The termination of employment of a regular employee who has successfully completed their appropriate probationary period must be authorized by the appropriate Vice President, or Dean, as applicable; or in the Okanagan, the Deputy Vice Chancellor and
Principal, the Provost and Vice President Academic, or Dean, as applicable.

9.1.3 Reasons for Termination
The University will provide the employee with reasons for the termination of employment in writing at the time of termination.

9.1.4 Search for Alternatives
The University undertakes to do all that is reasonable to find other Management and Professional positions for regular employees whose employment is terminated under this article.

An assigned Human Resources Advisor will assist the terminated employee with an active search for suitable alternatives at the University within the first three (3) months of notice. Those employees who have received greater than twelve (12) months of notice under Article 9.1.7 will receive assistance from the assigned Human Resources Advisor within the first six (6) months of notice.

An employee who is terminated from the University without cause who has the qualifications for subsequent vacant positions will be ensured of an interview for these positions until the end of their notice period and upon making a request of their HR Advisor or the hiring manager.

9.1.5 Training
Considering work experience, qualifications and skills, a regular employee whose position has been terminated after successfully completing their appropriate probationary period may be eligible for up to three months training to assist them in meeting job requirements of a vacancy identified through the search process. Such decisions will be made within the department in which the vacancy exists. The cost of such training will be paid by the University.

9.1.6 Salary Retention
A regular employee whose employment is terminated without cause after the employee successfully completes the appropriate
probationary period shall not be expected to take a reduction in salary as a result of being the successful applicant to a position one level lower than the employee previously occupied, unless mutually agreed to. In such cases, the employee’s salary will be frozen until the position’s appropriate salary grade catches up to the salary rate currently received by the employee.

An employee who refuses two offered positions within one level of their current position will be terminated at the end of the minimum notice period specified in Article 9.1.7 without further pay.

9.1.7 Notice Entitlements
An employee who receives notice under this Article is deemed to have received notice under the Employment Standards Act and common law. Such notice includes severance or termination pay and vacation pay.

The University shall provide AAPS with a copy of the notice on the same day that the notice is given to the employee.

Length of Notice
A regular employee who has successfully completed their probationary period will be given a minimum of three (3) months’ notice and will increase beyond three (3) years of continuous service at one month per year of service and one week per quarter year of service (rounded to the nearest quarter) to a maximum of twenty-four (24) months or eighteen (18) months as limited by the Public Sector Employers Act.

A regular employee whose years of service include term appointments of less than a full year (such as September to April) shall have that accumulated service as defined in this Article qualify as part of their continuous service for purposes of this Article.

Examples - An employee with two (2) years’ employment would receive three (3) months’ notice. An employee with 17 years’ employment would receive 17 months’ notice. An employee with
17 years and nine (9) months of employment would receive 17 months and three weeks’ notice.

An employee in receipt of Disability Benefits Plan (DBP) benefits shall not accumulate years of service for the purpose of notice entitlements under Article 9.1.7.

9.1.8 Duty to Mitigate
A terminated employee is expected to make a diligent effort to find ongoing alternative employment. Ongoing alternative employment is defined as a remunerated position with comparable compensation and a reasonable likelihood of employment for a period of six months or more. Comparable compensation is defined as total compensation not less than 90% of a terminated employee’s total compensation in their position at the time of termination.

A terminated employee shall advise the University of actual employment or income gained during the notice period. In addition, upon request by the University, a terminated employee shall advise the University of their job search efforts during the notice period. In the event the terminated employee earns income through temporary, part-time or self-employment, an equivalent amount may be deducted from subsequent salary continuance payments.

Minimum Three Month Notice Period

An employee who successfully finds ongoing alternative employment within the three (3) month minimum notice period will have their notice/salary continuance arrangement automatically cease upon commencement of their new position.

An employee who successfully finds employment within the three (3) month minimum notice period that is not considered as ongoing alternative employment, will have their notice/salary continuance arrangement continue with their new
Outside the Minimum Three Month Notice Period

An employee who has not found ongoing alternative employment at the end of the minimum three (3) month notice period will continue on payroll until the employee finds employment or until their notice period expires, whichever comes first. An employee who successfully finds ongoing alternative employment outside the University or public sector in British Columbia will be paid 50% of the salary of the remaining notice period as a lump sum and all benefits will cease.

An employee who successfully finds ongoing alternative employment within the University or within the public sector of British Columbia will have their notice/salary continuance arrangement automatically case upon commencement of their new position.

An employee who successfully finds employment that is not considered as ongoing alternative employment will have their notice/salary continuance arrangement continue with their new employment income deducted from subsequent salary continuance payments.

9.1.9 Form of Notice

At the discretion of the University an employee will receive one of: working notice, pay in lieu of notice, or a combination of working notice and pay in lieu of notice. In the event an employee, or AAPS on the employee’s behalf, wishes to review the form of notice provided to the employee, the Department of Human Resources shall consult with the employee, or AAPS, as appropriate.

(A) Working Notice

An employee will be advised that the position will be discontinued on a specific date. During the notice period, the employee will
continue to work and receive salary and benefits, and if eligible will receive the benefits of Articles 9.1.4 and 9.1.10.

(B) Pay in Lieu of Notice
An employee will receive an equivalent amount of pay in lieu of notice. The employee will be relieved of working obligations immediately and may then elect to continue to receive salary and benefits during the notice period or to receive a lump sum payment equal to 75% of the salary only.

(C) Combination
An employee will receive notice that consists of some period of working notice and the remainder as pay in lieu of notice. The employee who is released from the duty of mitigation by the University may then elect to receive their pay in lieu of notice either as salary and benefits continuance or as a lump sum equal to 75% of the salary only.

9.1.10 Transition Counselling
A regular employee given notice under Article 9.1.7 will be provided with transition counselling aimed at providing professional assistance in job search as follows:
* If less than five (5) years continuous employment - a job search workshop
* If five (5) or more years continuous employment - a minimum of three (3) months’ transition counselling or three (3) months’ career transition coaching with a certified coach (approved by HR) or skills development through an approved training program that must begin within the first month of notice and show that it will assist with an employee’s obligations to mitigate under Article 9.1.8. Such a program must also be approved by Human Resources.

A term employee who has accumulated five (5) years of service within eight (8) years will be eligible for a minimum of three (3) months’ transition counselling.
Within these guidelines, Human Resources will, in consultation with the department, determine the service provider. Additional transition support may also be offered where there are special circumstances as determined by the employee’s department, after consulting with the employee, Human Resources and AAPS.

9.1.11 Resignation
An employee may terminate their employment by providing one month’s written notice of resignation. An employee who provides less than one month’s notice will be entitled to vacation pay for the current year in accordance with the Employment Standards Act, less any actual vacation time taken.

The amount of notice may be reduced by mutual agreement between an employee and their manager.

A regular employee who resigns and is subsequently rehired within six (6) months of their termination date may, by mutual agreement of the University and the employee, have the years of continuous service at the University prior to their resignation be counted as service for purposes only of sick leave, vacation and termination of employment without cause. In the event the University is prepared to agree to count that prior period for these purposes, provision to that effect must be contained in the offer letter. An employee may receive this benefit only once.

9.2 Term Employees

9.2.1 Expiration of Term and Renewal
The employment of term employees terminates automatically without notice upon expiration of the stated term date, but may be renewed for an additional term. The University will provide notice of such renewal wherever possible.
9.2.2 Termination of Employment During the Term
Upon completion of the probationary period, the employment contract may be terminated without cause at any time during the term of employment by the University.

A term employee who has not qualified under Article 3.1.3 will receive the lesser of one (1) month of written notice or pay in lieu or the amount of time remaining in their term by written notice or pay in lieu.

A term employee who has qualified under Article 3.1.3 will receive written notice or pay in lieu for the amount of time remaining in their term to a maximum of twelve (12) months. The minimum period of notice provided will be three (3) months.

9.3 Probationary Employees

9.3.1 Notice or Pay in Lieu of Notice
An employee terminated during the probationary period for reasons other than just cause shall receive notice or pay in lieu of notice in accordance with the provisions of the Employment Standards Act.

In the event an employee who has successfully completed their initial probationary period and who is on probation as a result of promotion and/or transfer is determined to be not suitable for continued employment in the position, the employee will be entitled to notice of termination of employment in accordance with Article 9.
Article 10  Hours of Work

10.1  Standard Work Week
The standard work week for full-time employees is thirty-five hours per week, consisting of five days of seven hours per day which normally coincide with the university’s business hours. If an employee is expected to work other than the standard, their particular work week and standard hours will be identified when the employee is hired.

10.2  Different Configurations
The diversity of positions at the University means that an employee may work different configurations of standard days and hours.

10.3  Workplace Options
An employee may be granted flexible working arrangements which do not have a negative impact on business operations. These arrangements shall be mutually agreed and voluntary and shall be negotiated between the employee and administrative head of unit. Examples of such arrangements include but are not limited to flextime, flexdays, job sharing and telecommuting.

10.4  Additional Hours of Work
The University recognizes that the contributions of M&P staff may often take the form of hours worked outside of the standard work week. This contribution is recognized in the greater flexibility in working conditions and the accelerated pace of earning vacation time afforded to M&P staff relative to other staff groups, and is generally left to the best judgment of the employee in consultation with their supervisor. The University and AAPS acknowledge that M&P staff and their supervisors have an obligation to communicate in a timely way about required additional hours of work. Supervisors should strive to achieve a balance between employees’ additional hours of work and the recognition of their contributions.
The University does not expect staff to perform significant additional hours of work on a regular basis without additional compensation, time off with pay or other offsetting arrangements. For greater clarity of the following provisions where M&P staff perform a significant number of additional hours of work on a cyclical or project basis then the person performing such work will be granted either additional compensation or time off with pay. In circumstances where an employee is required to work significant amounts of hours over and above the usual job requirements, additional compensation or other offsetting arrangements, including benefits, are appropriate. Operational requirements usually will dictate an appropriate solution. Examples of additional compensation or other offsetting arrangements, including benefits, are (but not limited to):

- Time off with pay;
- Three (3) days’ leave of absence with pay to be taken between Boxing Day and New Year’s Day;
- Honoraria;
- Additional professional development opportunities;

or

- Providing financial assistance with memberships in professional organizations where such memberships are an asset but not required to perform the position.

**Article 11  Statutory Holidays, Vacation**

**11.1  Statutory Holidays**

The University recognizes the following statutory holidays:

- New Year’s Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day
If any of these holidays fall on a Saturday or Sunday, another working day (as determined by the University) will be observed as the holiday. A full-time employee is entitled to receive these holidays with pay. A part-time employee who has worked at least 11 days in the preceding calendar month is entitled to statutory holiday pay equal to their usual working hours.

**11.2 Vacation**
Vacation entitlement shall be calculated based on the employee’s length of service at the University in any position. During the employee’s first calendar year of employment, the employee is entitled to receive vacation at the rate of one and two-thirds (1 2/3) days for each full month worked. After the employee’s first calendar year, the employee is entitled to vacation according to the following:

<table>
<thead>
<tr>
<th>Calendar Year of Employment</th>
<th>Weeks of Vacation</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 through 5</td>
<td>4 (20 working days)</td>
</tr>
<tr>
<td>6 through 8</td>
<td>5 (25 working days)</td>
</tr>
<tr>
<td>9 or more</td>
<td>6 (30 working days)</td>
</tr>
</tbody>
</table>

A part-time employee’s vacation entitlement will be pro-rated based on the foregoing and their percentage of appointment.

A term employee’s vacation entitlement will be pro-rated based on the foregoing and their term of appointment.

**11.2.1 Carry-over of Unused Vacation Time**
If an employee does not take their full vacation entitlement in a given calendar year, the employee may (with the advance approval of their supervisor) carry a maximum of two (2) weeks (ten days) of vacation entitlement into the next calendar year. Approval by the supervisor for carry-over of vacation time shall not be unreasonably withheld.

If the supervisor requests that an employee forgo any part of her/his vacation and it cannot be scheduled within the calendar year, the employee shall be entitled to carry the full amount of that
vacation into the next calendar year with advance written approval. Approval shall not be unreasonably withheld. If approval cannot be obtained, the employee’s vacation will be scheduled within the calendar year.

11.2.2 Pay-out for Vacation Time
If an employee terminates their employment with the University before taking all of their vacation entitlement, the employee shall receive a lump sum payment with their final cheque of vacation owing to the date of termination, subject to Article 9.1.11.

11.2.3 Pay-back for Vacation Time
If an employee terminates their employment with the University and has taken in excess of their accrued vacation entitlement, the University shall deduct an amount equivalent to the payment of unearned vacation from the employee’s final cheque.

Article 12 Leaves of Absence

12.1 Professional Development
The University recognizes the ongoing need for employees to acquire and apply knowledge in contributing to the University and to their own advancement. The University supports and encourages employees to maintain current contact with their discipline areas, and to improve and expand their effectiveness and awareness of the many facets of the University. The intent of professional development is to maintain currency in the employee’s area of expertise or to gain additional knowledge and/or professional competency.

The University encourages departments to discuss with their employees the means by which needs and interests may be developed into professional development opportunities. A supervisor or an employee may propose a professional development initiative. An employee’s initiative for professional development requires their supervisor’s approval. Such initiatives will consider the relevance to the employee’s work, the
maintenance or enhancement of skills and abilities and the resources necessary to obtain, communicate and integrate this learning in the workplace.

The University also encourages departments to set aside funds in their budgets to provide employees with professional development opportunities.

Examples of professional development opportunities may include, but are not limited to, departmental sponsorship of an employee’s:

- enrolment in courses, programs or other offerings such as MOST, Continuing Studies, Graduate Studies, or other coursework;
- attendance at conferences, seminars, or workshops;
- membership in a professional organization;
- subscriptions to publications; or
- purchase of books, software or other professional instructional materials.

12.2 Study Leave
If an employee wishes to pursue study of direct benefit to their position, and if the purpose of that study is beyond meeting the basic qualifications of the job, and the employee has completed four (4) continuous years of service, the employee may be granted partially paid study leave with the approval of the University. If partially paid study leave is granted, the University will calculate entitlement based on the following formula to a maximum of one (1) year:

- three (3) months plus one month for each year of full-time employment.

It is assumed that the employee will return to their duties at the University at the expiry of the leave.
12.2.1 Study Leave: Salary Entitlement
If partially paid study leave is granted, the employee shall receive fifty percent (50%) of basic salary together with the University’s full contribution to benefits, provided the employee continues their contributions.

12.2.2 Study Leave Salary Entitlement: Non-University Funds
Where the basic salary and contributions are paid in whole or in part from non-University funds (e.g., grants), the University can only guarantee that portion of study leave salary and contributions to pensions and other benefits which derive from University general revenues. It is the employee’s responsibility to determine whether the non-University fund may be charged for the proportionate share of study leave salary and contributions to pension and other benefits, and to present certification to the University attesting to this.

12.2.3 Study Leave: Approval Process
An employee must submit a completed application form for study leave with the signature of the administrative head of unit to the appropriate Vice-President one year in advance of the commencement of the leave. The Vice-President will review the application and submit their recommendation to the President.

12.3 Sick Leave
An employee who is unable to perform their duties because of illness or injury must inform their supervisor as soon as possible. The employee will be granted leave of absence with pay due to illness or injury, up to a maximum of six (6) months for each illness or injury. Where such illness or injury requires partial leave, such as a graduated return to work, the six (6) months’ pay will be drawn down according to the employee’s temporary part-time status. Total pay for leave will not exceed the equivalent of six (6) months’ pay.
New employees in their probationary period will be granted sick leave with pay due to illness or injury, up to the number of days in their sick leave reserve. A new full-time employee in their probationary period will accumulate sick leave at a rate of one and a quarter (1 ¼) days for each month worked. A new part-time employee in their probationary period will accumulate sick leave as above, pro-rated based on percentage of appointment.

A probationary employee’s probationary period will be extended in the event the employee accumulates sick leave of one (1) month or more, by the period of the sick leave accumulated.

12.3.1 Documentation
The University may require medical documentation on the health of an employee if the employee is, or will be, absent for more than five (5) days. If an employee has recurring absences, or is unable to do their job, the University may request a medical examination and report, or an independent medical examination or medical file review and report. The initial medical note and updates presented by an employee on any individual illness or injury will be paid for by the employee and will reflect sufficient and satisfactory information in support of the medical absence.

Satisfactory information is defined as timely medical documentation confirming:

- the employee is too ill to attend work;
- the general nature of the illness;
- prognosis, including the anticipated return to work date;
- confirmation of compliance with treatment plan; and
- an indication of any modifications required to allow the employee to return in a modified capacity

Providing the employee has submitted a satisfactory initial medical report, any subsequent requests from the University for follow-up information will be paid for by the University. If the employee does not produce a satisfactory report on their health or fails to
undergo reasonable treatment resulting from the examination, the University may cancel their sick leave.

12.3.2 Illness or Injury of Dependents
An employee who has dependent children, spouse, common-law spouse, same sex partner and/or parents may use in any calendar year up to a maximum of five (5) days of their sick leave to deal with the illnesses or injuries of such children, spouse/partner and/or parents.

12.3.3 Subrogation Clause
While no employee shall be required to take legal action to recover lost salary or other damages from any person, except for amounts recovered from the Insurance Corporation of British Columbia, employees who recover past wage loss as a result of a third party claim arising from an accident or incident for which another party is liable shall reimburse the University for all sick leave benefits paid to the extent of the amount recovered.

Sick leave will be credited upon payment of these monies. The amount an employee is required to repay to the University for a claim of lost salary shall be net of verified, reasonable expenses incurred by the employee to recover that claim.

12.4 Bereavement Leave
Employees shall be permitted up to five (5) days of paid leave of absence in the case of death in the immediate family. The employee shall notify their supervisor as soon as possible. Immediate family means parent, grandparent, spouse, common-law spouse, same sex partner, child, in-law, brother or sister. Bereavement leave may be granted in other circumstances at the discretion of the supervisor. In exceptional circumstances, with the approval of the employee’s supervisor, extended bereavement leave of up to three (3) additional days may be granted.

For the purpose of this article, exceptional circumstances may include instances where extensive travel is required to attend the
funeral or memorial service, where an employee is responsible for making the funeral or memorial service arrangements, or where the employee is unable to work due to the emotional impact of the immediate family member’s death.

12.5 Pre-Placement Adoption Leave

Employees may request pre-adoption leave by providing supporting documentation to their immediate supervisor. Upon approval of the documentation, employees are eligible for pre-adoption leave with pay for up to 20 days for each adoption. This leave may be taken intermittently and for the purpose of:

(1) Pre-requisite adoption courses;
(2) Adoption suitability evaluations including pre-placement visit with prospective adoptive child(ren);
(3) Completion of legal process in child’s or children’s country, including travel, for an international adoption while employee is in that country.

Leave under this provision will end with the placement of the adoptive child(ren) and nor is it available in the event of a direct placement of the child(ren). Should both adopting parents work at UBC the 20 days may be shared between both parents.

12.6 Maternity and Adoption leave

Staff members are entitled to Maternity, Parental and Adoption Leave as specified in this Framework Agreement and under the provisions and regulations of the Employment Standards Act of British Columbia, as amended from time to time. The University’s Supplemental Employment benefits (SEB) Plan does not fall under this Act.

The parties acknowledge that the intention of this provision is to provide only the statutory minimum entitlements for leaves as required by the Employment Standards Act and/or Regulation. Any future changes to the Employment Standards Act and/or Regulation will be incorporated into this provision.
in accordance with that intention and deemed effective as of the date of the legislative change.

12.6.1 Maternity Leave
A pregnant employee is entitled to seventeen (17) weeks of maternity leave without pay. Further maternity leave without pay, of up to six (6) consecutive weeks, will be granted when the employee is unable to return to work for reasons related to the birth or the termination of the pregnancy, as certified by a medical practitioner.

The start date of the maternity leave must begin no earlier than thirteen (13) weeks before the expected birth date, and no later than the actual birth date. The maternity leave must end no earlier than six (6) weeks after the actual birth date (unless the employee requests a shorter period), and no later than seventeen (17) weeks after the actual birth date.

The employee must apply for maternity leave in writing to their supervisor at least eight (8) weeks prior to the anticipated start date of the maternity leave.

Employees who meet the University’s Supplemental Employment Benefits (SEB) Plan eligibility requirements may receive top-up benefits during the maternity leave portion of their leave (see Article 12.6.1.2 and Appendix 1). A parent who takes maternity leave is also entitled to an additional sixty-one (61) weeks of parental leave without pay, (see Article 12.6.2) following the birth of the child.

12.6.1.2 Benefits During Maternity Leave
The University will continue to pay for its portion of benefits if the employee continues to pay their portion of benefits during the maternity leave.

12.6.2 Parental Leave
A parent who takes maternity leave as set out in Article 12.6.1 is entitled to up to sixty-one (61) consecutive weeks of parental
leave without pay, from the University, which must begin immediately after the employee’s maternity leave. An employee’s maximum combined maternity and parental leave is seventy-eight (78) weeks without pay plus any additional maternity and/or parental leave the employee is entitled to pursuant to this Article and/or the Employment Standards Act.

A parent, other than an adopting parent, who did not take maternity leave, is entitled to sixty-two (62) consecutive weeks of parental leave without pay, from the University, which must begin within seventy-eight (78) weeks after the birth of the child or children.

An employee who adopts a child is entitled to up to sixty-two (62) consecutive weeks of parental leave without pay, from the University, which must begin within seventy-eight (78) weeks after child or children are placed with the parent.

Further parental leave without pay, of up to five (5) additional weeks, will be granted where the child is certified by a medical practitioner to be suffering from a physical, psychological or emotional condition.

An employee must apply for parental leave in writing to their supervisor at least eight (8) weeks prior to the start date of the parental leave.

12.6.2.1 Benefits During Parental Leave
The University will continue to pay for its portion of benefits if the employee continues to pay their portion of benefits during the parental leave.

12.6.3 Supplemental Employment Benefit Plan

Maternity Leave Supplemental Employment Benefit
An employee who is the birth parent of a newborn child is eligible for the University’s Maternity Leave Supplemental Employment Benefit (MSEB) if the employee is on maternity
leave, and has applied for and is eligible to receive Employment Insurance (EI) benefits and plans to return to work for at least six (6) months following the leave.

**Parental Leave Supplemental Employment Benefit**

An employee who is the birth parent of a newborn child or who adopts a child is eligible for the University’s Parental Leave Supplemental Employment Benefit (PSEB) if the employee is on parental leave, and has applied for and is eligible to receive Employment Insurance (EI) benefits and plans to return to work for at least six (6) months following the leave.

A birth parent is eligible to receive both the Maternity Leave Supplemental Employment Benefit and Parental Leave Supplemental Employment Benefit.

Employees who do not return to the University after the leave period or who leave the University voluntarily or who are terminated for cause during the first six (6) months after the leave will be required to repay the Supplemental Employment Benefit. However, those employees terminated without cause under the provisions of Article 9 during the first six (6) months after the leave will not be required to repay the Supplemental Employment Benefit.

12.6.7 **Vacation and Sick Leave**

An employee on maternity leave who receives the Supplemental Employment Plan (SEB) benefit (see Appendix 1) shall accumulate their sick leave reserve pro-rated on the basis of the SEB Plan benefit paid by the University. Employment shall be deemed continuous for the purposes of calculating annual vacation entitlement but vacation pay will be pro-rated on the basis of the SEB Plan benefit paid by the University.

If an employee does not apply for or qualify for the SEB Plan benefit they will not accumulate any sick leave reserve beyond the month in which the maternity leave begins. In such instances,
employment will be considered continuous for the purposes of calculating annual vacation entitlement. However, vacation pay will be limited to the month in which the maternity leave begins.

12.6.8 Extension of Probationary Period
The probationary period will be frozen while a probationary employee is on maternity, adoption or parental leave in accordance with this Article. Upon return to work from such leave, a probationary employee will complete the remainder of their probationary period.

12.7 Court Duties
The University shall grant leave with pay to an employee summoned for jury duty or required to serve jury duty or summoned as a witness. The employee must forfeit any payment from the Crown for their appearance to the University, with the exception of traveling and meal allowances not reimbursed by the University. In cases where the employee must appear as a plaintiff or defendant in a civil or criminal action, the employee will be granted a leave of absence without pay.

12.8 Leave of Absence
If an employee requires a leave of absence for reasons other than those specified elsewhere in this Agreement, the employee may be granted a leave of absence without pay for up to one year with the approval of their supervisor. The University will not unreasonably withhold its approval of personal leave. Where an employee has been granted a leave of absence without pay, the employee must pay 100% of the premiums to retain benefits for which the University would normally pay a portion in order to maintain coverage during their leave. Vacation entitlement and sick leave reserve do not accumulate during an unpaid leave of absence. The employee is expected to remain current in their field during a leave and may be required to become current before returning to work.

Requests for leave of absence for an employee to fulfill family obligations, including matters related to the care, health or
education of dependent children or immediate family members are considered under this Article. **Requests for leave under this article do not include a request for an employee to work elsewhere.**

Political leave for the purposes of holding an elected office for a duration of up to five (5) years may be granted under this Article.

**12.8.1 Extension of Probationary Period**
The probationary period will be frozen while a probationary employee is on a leave of absence in accordance with this Article. Upon return to work from such leave, a probationary employee will complete the remainder of their probationary period.

**12.9 Paid Leave (Christmas)**
As outlined in Article 10.4, in order to offset significant amounts of hours of work over and above the usual job requirements, employees who are normally scheduled to work may be granted three (3) days leave of absence with pay to be taken between Boxing Day and New Year’s Day unless they are required to work for operational reasons.

**12.10 Domestic Violence Leave**
Where leave from work is required due to an employee and/or an employee’s dependent child being a victim of domestic violence, the employee shall be granted up to five (5) days leave with pay per calendar year. Such leave may be taken intermittently or in one continuous period.

For clarity, the University will provide leave consistent with the applicable legislation and, in special circumstances, an employee may be granted further leave without loss of pay or benefits.
Article 13  Benefits

13.1  Pension Plan
All eligible employees will be required to join and make contributions to either the UBC Staff or Faculty Pension Plans upon meeting the conditions of continuous service and salary requirements provided for in the appropriate pension plan. The University shall make contributions to the UBC Staff or Faculty Pension Plan on behalf of participating employees at the rates of the appropriate pension plan.

13.2  Extended Health and Dental Plans
The University shall pay one hundred percent (100%) of the premiums to the University’s extended health and dental plans on behalf of participating employees, at the rates stated in those plans. Eligibility is based on conditions set forth in the respective plans and for the extended health plan, subject also to the statutory waiting period for participation in the Medical Services Plan.

13.3  Life Insurance Plans
The University shall pay one hundred percent (100%) of the premiums to the appropriate University basic life insurance plan on behalf of participating employees, and participating employees shall pay one hundred percent (100%) of the premiums to the optional life and optional accidental death and dismemberment (AD&D) plans. Premiums shall be paid at the rates of the respective plans for eligible employees, as defined by conditions stated in each plan.

13.4  Long Term Disability Plan (Disability Benefit Plan)
All employees who are eligible to participate in a UBC long term disability plan (Disability Benefit Plan or Income Replacement Plan) will be required to join the appropriate plan upon meeting conditions of eligibility that are provided for in that plan.
Participating employees shall pay premiums or contributions to the appropriate long term disability plan at the rates of that plan.

13.5 Tuition Fee Benefits
Employees must meet academic requirements for admission, register, and be accepted to a course or program prior to applying for tuition fee benefits. Employees must also meet employment eligibility requirements to qualify for tuition fee benefits. Information on eligibility requirements for M&P staff is available from Human Resources.

Maximum use of tuition fee benefits is based on a twelve-month period, beginning with the date that the eligible employee’s first course or program begins (the anniversary date). Tuition fee benefits are renewable every twelve months, on that anniversary date.

Tuition fee benefits may be applied only to eligible UBC courses. A number of UBC courses and programs are not eligible for tuition fee benefits and further information on eligible courses is available from Human Resources.

13.6.1 Tuition Fee Benefits: Courses
Eligible employees will receive a waiver of tuition up to the following yearly maximum limits:

- twelve credits of UBC undergraduate credit courses; or
- twelve credits of UBC graduate credit courses; or
- UBC part-time or full-time graduate program fees; or
- the dollar equivalent to twelve credits of UBC undergraduate credit courses, as tuition for non-credit courses or certificate programs offered by UBC Continuing Studies.
13.6.2 Transfer of Tuition Fee Benefits
Eligible employees may transfer any unused portion of their twelve credits of UBC undergraduate credit courses to their eligible spouse or dependents. Information about definitions for employees’ tuition fee benefits can be found on the Human Resources website.

Article 14 Protection of Employees

14.1 Human Rights, Discrimination and Harassment
The parties recognize the right of employees to work in an environment free from harassment and discrimination and the responsibility those employees with supervisory duties have to provide such an environment for staff, faculty or students. The University’s Policy on Discrimination and Harassment, which addresses problems arising from grounds prohibited from discrimination under the Human Rights Code of British Columbia, applies to all employees.

In addition, concerns an employee may have about discrimination and personal harassment on grounds that are not covered under the Human Rights Code of British Columbia should be brought to the attention of the employee’s administrative head of unit for resolution. The administrative head of unit should consult with Human Resources who will, in turn, consult with AAPS.

Employees shall have the right to have a representative from AAPS present at any meetings convened pursuant to this article which the employees attend.

14.2 Technological, Organizational or Operational Change
The University will give reasonable notice and consult with AAPS when changes are planned that will significantly affect the terms, conditions or security of employment of a significant number of employees in a work unit. Such consultation process will include
the sharing of information, the consideration of alternatives, discussion of planning and training processes, and discussion of notice and other severance entitlements.

The University agrees to provide AAPS and the affected employee(s) with information which will include foreseeable effects on the affected employee(s).

14.3 Professional Rights

14.3.1 Standards of Practice
In those circumstances when the University requires an employee to have and to maintain registration or licensure with a professional regulatory body as a condition of employment (such as Registered Psychologist, Medical Doctor, Chartered Accountant), the University will pay the professional accreditation fee. Such a condition of employment must be included in the employee’s position description and the employee must be offered an appointment for at least one (1) year in order to be eligible.

If an employee is part-time, and works elsewhere that requires the same registration or licensure (this includes self-employment), the professional accreditation fee will be paid on a pro-rated basis. Pro-ration shall be on the basis of percentage of FTE (full-time equivalent) at the University. In the case where an eligible employee works elsewhere the University will pay the amount not covered by any third party up to the pro-rated amount based on the employee’s FTE.

New employees have the responsibility to have the requisite professional accreditation upon commencing employment. The University’s obligation applies during the course of employment.

14.3.2 Impact of Evaluation on Professional Standing
Performance evaluations on employees who are required to maintain professional accreditation as a condition of employment by individuals who are not accredited in the same field will be
based on the work performed for the University as a member of the University’s staff.

Pursuant to the evaluation of an employee under Article 6, if there are concerns about an employee’s performance for an employee who is required to maintain professional accreditation as a condition of employment, those concerns will be taken up by the University with the professional association for investigation.

In those circumstances where the University requires an employee to have and maintain professional accreditation as a condition of employment, the University shall not knowingly require an employee to work in a manner that constitutes a violation of applicable rules and regulations published by the employee’s licensing or professional body.

14.4 Insurance
The University will continue to purchase comprehensive general liability insurance, which covers employees while acting within the course of the execution or scope of their duties as employees.

14.5 Retirement Policy
Employees may apply for early retirement at any time after the age of 55.

14.6 University-Initiated Upgrading.
When the University has identified a requirement for an employee to upgrade skills or knowledge as a result of changes in their position, the University will pay the cost of and will recognize the time spent in such upgrading.

14.7 Crossing Picket Lines
The University’s Policy on Crossing of Picket Lines applies to employees. In addition, recognition of picket lines requires that Management and Professional Staff maintain adequate essential services established by the University in consultation with AAPS in order to protect human lives, living collections, basic student services, and basic physical plant services during the period of
disruption. The University may refer any dispute about the adequacy of essential services contemplated or provided by Management and Professional Staff to an arbitrator mutually agreed to by the University and AAPS for a binding decision within 12 hours of the referral.

14.8 Changes
When a permanent change to a continuing term and condition of employment in the workplace is planned, the administrative head of unit will give reasonable notice, appropriate in the circumstances, to the employee(s) directly affected.

Article 15 Copies of Agreement
An electronic version of this Agreement will be available to every Management & Professional staff member.

All new Management & Professional staff who attend AAPS’ new member information session will receive a printed copy of this agreement.

Otherwise, printed copies will be available by request from Human Resources (while supplies last).

The parties will mutually determine the number of copies to be printed and will share equally the cost of printing the Agreement.

Article 16 Employee Data
The University will supply employee data to AAPS on a quarterly basis to assist AAPS in tracking changes and represent its membership. The following data will be provided in accordance with the Freedom of Information and Protection of Privacy Act and will be provided in electronic format for every member of AAPS.

- Name
- AAPS Membership
- UBC Employee Identification Number
<table>
<thead>
<tr>
<th>Date</th>
<th>UBC e-mail address (where provided)</th>
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</thead>
<tbody>
<tr>
<td>Job Entry Date</td>
<td>Job Family</td>
</tr>
<tr>
<td>Service in Position (yrs)</td>
<td>FTE %</td>
</tr>
<tr>
<td>UBC Hire Date</td>
<td>Salary (Current)</td>
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<tr>
<td>Service Date (yrs)</td>
<td>Salary Level</td>
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<tr>
<td>Department or Unit</td>
<td>Salary Grade</td>
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<tr>
<td>Campus or Site</td>
<td>Gender</td>
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The data listed below will be provided to AAPS semi-annually on a “blind” basis (i.e. without any individual identifiers attached):

- Single/Couple/Family Benefits

AAPS will hold the data referenced in this article in confidence and only use it for the purposes for which it was shared. In addition to strict adherence to the Freedom of Information and Protection of Privacy Act, AAPS also agrees to follow UBC’s policies and procedures on the storage of personal information.
LETTER OF AGREEMENT #1 - RE: PAY STRUCTURE AND SALARY ADMINISTRATION POLICY

The University and AAPS recognize that a fair and competitive pay structure is essential to attract and retain Management & Professional employees. The parties agree to the following provisions of a salary administration plan and provisions to review the current pay structure. This letter replaces the Letter of Agreement dated March 13, 2006 and incorporates the provisions outlined in the Final Order by Don Munroe dated January 29, 2007.

General Provisions:

1. The parties agree to the following principles and components, within the University’s ability to pay, for salary administration plan:
   a) Internal equity – a comparison of the relative worth of jobs given the specific requirements of each job; internal equity applies to job families;
   b) External equity/competitiveness – the 50th percentile of a representative comparator market is the midpoint of a job. The University should take into account market demands for qualifications and abilities;
   c) A pay structure consisting of grades with ranges; the assigning of jobs to appropriate grades based on a classification/evaluation process; and
   d) A salary administration plan for individual movement through the salary ranges.

2. In order to meet its commitment in paragraph 1(b), the University shall conduct a salary survey of the representative comparator market at appropriate intervals. The University shall consult with AAPS on the methodology and the list of organizations that establish the comparator market prior to each
survey. A copy of the results of the salary survey shall be provided to AAPS. The University shall implement any changes in a timely manner.

In the application of the foregoing principles it is understood that market surveys will be done by job family; and that issues of relativity as between job families will not preclude a market adjustment for a job that is otherwise appropriate.

3. Where an employee is paid a salary at the midpoint of the salary range it means that the employee possesses full job knowledge, qualifications and experience. In the normal course, employees will be hired, transferred or promoted between the minimum and midpoint of the salary range for a job. An employee who is hired, transferred or promoted above the midpoint means the employee possesses superior job knowledge, qualifications and experience.

4. Career Progress Increments: The University shall ensure that employees are compensated to the midpoint of their salary range by the end of their fourth year in the position, from date of hire, subject to satisfactory performance.

There shall be up to four (4) increments from the salary at which an employee is hired to the midpoint of the salary range. An employee shall receive an increment once annually, no later than their anniversary date in the current position, provided that there is satisfactory performance in the job. Such increases require the approval of the Administrative Head of Unit and the Department of Human Resources.

5. Salary Increases Beyond Midpoint: In accordance with the provisions of this paragraph, increases to employees’ salaries beyond the midpoint of the salary ranges will be on the basis of a performance-based merit pay model, and will be effective no later than the anniversary date in their current position within the first year of merit assessment. In subsequent years, the employee will be considered eligible for an increase on the
standard university merit effective date (typically July 1) of each year. Departments and Faculties will establish objective criteria to evaluate performance as the basis for merit pay models, based on their individual operational requirements. The Department of Human Resources will provide guidance to this process and will review criteria to ensure fairness and consistency in their application.

Without limiting the generality of the foregoing, such increases may include adjustments to base salary, one-time only payments, re-earnable bonuses, other forms of salary adjustments, or combinations of these.

The University will determine on an annual basis, within its ability to pay, the amount(s) or range of any performance-based increases. In the event the University does not provide for any such increases, it shall provide the Association with the reasons for its decision.

6. General wage increases shall be the subject of negotiation with AAPS in collective bargaining.

7. The University may adjust the pay ranges for job families after consultation with AAPS.

8. The University may adjust the salaries (base salary, stipends, differentials and/or any other form of salary) of individual employees to respond to market demands, retention issues and/or anomalies.
Specific Provisions:

9. The salary grids in Document A reflect the new salary ranges to be with effect on July 1, 2015.

For the University:  For AAPS:

“Lindi Frost”         “Joey Hansen”

Date: June 3, 2020
LETTER OF AGREEMENT #2 – RE: BENEFIT COVERAGE BEYOND AGE 65

The University and AAPS agree as follows:

This Agreement is intended to provide a comprehensive resolution that addresses the impact of Bill 31, Elimination of Mandatory Retirement, as it relates to the Agreement on Conditions and Terms of Employment between the parties.

The provisions of this agreement are outlined as follows:

1.00 Statement of Principles

1.01 The normal retirement date is the last day of the month in which the employee turns 65 (the “Normal Retirement Date”).

1.02 An employee may retire on or prior to their Normal Retirement Date or an employee can work beyond their Normal Retirement Date.

1.03 Like those working prior to their Normal Retirement Date, an employee who decides to work beyond their Normal Retirement Date is required to perform the full scope of their duties and responsibilities.

1.04 An employee shall give written notice of retirement six months in advance of their planned retirement date should they wish to pursue the options contained in this letter of agreement.

2.00 Benefits

2.01 Benefit plan coverage will continue for employees who work past their Normal Retirement Date until the employee
receives pension benefits, either voluntarily or as required by law (i.e., currently, under the Income Tax Act, an employee must begin taking their pension at the end of the year in which they turn 71), except as amended in paragraphs 2.05, 2.06, and 2.07 below.

2.02 The following benefit plans available to employees under the age of 65 remain in place for employees who work past their Normal Retirement Date in accordance with the terms of the Plans until the employee receives pension benefits, either voluntarily or as required by law:

- Extended Health Plan
- Dental Plan
- Optional Life Insurance for Members
- Medical Services Plan
- Employee and Family Assistance Plan

2.03 The Pension Plan available to employees under the age of 65 remains in place for employees who work past their Normal Retirement Date in accordance with the terms of the applicable Plan and applicable legislation.

2.04 The tuition fee benefit is not limited by age.

2.05 The following benefit plan available to employees under the age of 65 is reduced or limited for those who work past their Normal Retirement Date until the employee receives pension benefits, either voluntarily or as required by law:

- Basic Group Life Insurance coverage is reduced to 1.0 x basic earnings.

2.06 The following benefit plans will not be available to employees who work past their Normal Retirement Date:

- Optional Life Insurance coverage for spouses
- The Disability Benefit Plan (DBP) or the Income Replacement Plan (IRP) currently terminates benefits on the last day of the month in which the
employee turns 65. In the event that in future there are changes in the DBP or the IRP regarding coverage beyond the last day of the month in which the employee turns 65, this provision will be superseded by any such change to the IRP.

2.07 In addition to the above, the following benefit plans will be modified for those employees who are on an unpaid leave of absence on or after their Normal Retirement Date until the employee receives pension benefits, either voluntarily or as required by law:

- Extended Health: Out-of-Country Emergency Travel Coverage and Assistance is limited to 60 days.
- Basic Group Life and Optional Life Insurance coverage may be maintained at the employee’s cost for up to 24 months (maintenance of this coverage is extendable only with the approval of the carrier) and subject to the terms of the plan.

3.00 Sick Leave

3.01 There will be no change to the terms and conditions pertaining to short-term sick leave as provided for in the UBC/AAPS Agreement.

3.02 Where an employee who continues to work past their Normal Retirement Date is unable to perform their duties because of illness or injury and has exhausted their sick leave entitlement, the employee may take an unpaid leave of absence during which benefit coverage will be as provided for in paragraph 2.07.

4.00 Retirement Options

4.01 UBC Policy 49, “Reduced Workload/Responsibility Appointment – Non-Academic Staff”, remains an option available to staff. For those working beyond their Normal
Retirement Date, and reducing their workload under Policy 49, applicable paragraphs under section 2.0 above supersede terms related to Benefits in Policy 49 (“Benefits”).

4.02 Alternatively, an employee who has reached the age of 55 and has had 10 years of full-time continuous service may apply to their Head/Director to take a retirement option as outlined in Option 1 or Option 2 provided for in paragraphs 4.11 and 4.12 respectively. Heads/Directors will give serious consideration to all requests and will respond to the employee giving reasons should their application be denied in full or in part. Where an employee believes appropriate consideration has not been given then they have access to the grievance procedure.

4.03 The purpose of the Retirement Options is to balance the desire of staff to continue to be productive in more flexible employment arrangements with the University’s need for certainty in managing our academic planning and operations, all the while maintaining cost neutrality.

4.04 The employee must give advance notice of their intention to seek this option (the “notice period”). Twelve months’ notice is preferred, but a minimum of six months is required, which may be waived by mutual agreement of the employee and the Head/Director.

4.05 Retirement Options are for a maximum of four years in total, (i.e. the notice period, plus the reduced workload).

4.06 An employee who takes a Retirement Option must continue to perform the full scope of their duties, but for a reduced workload.

4.07 Notice by an employee to enter into one of these options constitutes irrevocable notice to retire.
4.08 Salary during a Retirement Option is commensurate with percentage of workload performed.

4.09 Benefits provided during the Retirement Options are as provided for in Policy 49. For those working beyond their Normal retirement Date, and reducing their workload, applicable paragraphs under section 2.0 above supersede terms related to Benefits in Policy 49.

4.10 Option 1 – Phased-In Retirement Appointment

During a Phased-in Retirement Appointment, the employee’s workload will decrease over three years, in the first year to 75%, and then in the second or third year to 50%. This can be modified by mutual agreement of the employee and the Head/Director provided the minimum level of workload is 50%.

4.11 Option 2 - Part-Time Retirement Appointment

During a Part-Time Retirement Appointment an employee’s workload will decrease to 50% for the full three years. Employees may explore with their Head/Director a range of possibilities such as full time/partial-year to part-time full-year options.

5.00 Processes to Support Retirement

The University will supplement current retirement counseling options to provide a more holistic approach to retirement considerations.

For the University: 

“Lindi Frost”

For AAPS: 

“Joey Hansen”

Date: **June 3, 2020**
LETTER OF AGREEMENT #3 - RE: PROFESSIONAL DEVELOPMENT

The University and AAPS recognize the value of professional development for management and professional (M&P) staff. The University has established a funded program designed to support professional development (PD) for its M&P staff.

The total amount funding available for this purpose is $760,000 per fiscal year. The fund will increase by the following amounts on a cumulative basis such that the fund will total $2,000,000 at July 1, 2021.

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<th>Amount</th>
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<tr>
<td>July 1, 2020</td>
<td>$500,000</td>
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<tr>
<td>July 1, 2021</td>
<td>$740,000</td>
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</table>

The University will administer this fund. The parties agree that the program will be cost neutral to the University and that the cost of administering the fund will be borne by the fund (based on 10% of the total fund). Employees will be eligible to participate up to a maximum of $550.00. The University reserves the right to set the maximum, however the University will consult with AAPS prior to any changes.

The University will prepare an annual report on the M&P PD Fund by June 30th for the previous fiscal year for its purpose of assessing the fund guidelines and for greater transparency. The report will include information regarding the financial status of the fund, the number of employees who accessed the fund and purposes for which the fund has been used by M&P staff.

For the University:  

“Lindi Frost”

Date: **June 3, 2020**

For AAPS:  

“Joey Hansen”
LETTER OF AGREEMENT #4 - RE: SEARCH FOR ALTERNATIVES

Further to Article 9.1.4 the University commits to providing greater assistance to regular employees whose employment has been terminated by creating a Career Transition Consultant position for the period of two years. On a trial basis, this position is intended to enhance the work performed by the Human Resources Advisors by coaching staff in transition and referring them to appropriate resources as they explore their developmental and career options within or beyond the University. The Career Transition Consultant will give priority to employees who are in transition.

As this is a pilot position, the University’s obligations set out in 9.1.4 may be fulfilled by either the Human Resources Advisor or the Career Transition Consultant.

The effectiveness and ability to fund the Career Transition Consultant position will be evaluated by the University annually. If it is determined that it is no longer viable to continue with the position, the University will provide six months notice to AAPS ending Letter of Agreement #4.

The parties agree to refer discussion about the University’s obligations set out in Article 9.1.4 to the Information Sharing and Information problem Solving (ISIPS) meeting.

For the University:    For AAPS:

“Lindi Frost”      “Joey Hansen”

Date: June 3, 2020
LETTER OF AGREEMENT #5 - RE: EMPLOYEE CLASSIFICATIONS AT UBC OKANAGAN CAMPUS

The parties agree to defer the matters of employee classifications at UBC Okanagan campus to the Information Sharing and Informal Problem Solving (ISIPS) meeting for further discussion. In addition to the regular participants of ISIPS, both parties agree to include individuals working at the UBC Okanagan campus.

For the University:  
“Lindi Frost”
Date: June 3, 2020

For AAPS:  
“Joey Hansen”
LETTER OF AGREEMENT #6 - RE: TRANSIT AFFORDABILITY & USAGE

The parties agree to refer the matters of developing strategies to increase the use and affordability of public transportation to the Information Sharing and Informal Problem Solving (ISIPS) meeting for further discussion. As issues regarding public transportation are substantially different between Vancouver campus and Okanagan campus, in addition to the regular participants of ISIPS, both parties agree to include individuals working at the UBC Okanagan campus.

For the University:     For AAPS:
“Lindi Frost”             “Joey Hansen”

Date: June 3, 2020
LETTER OF AGREEMENT #7 - RE: TERM EMPLOYEES

Employees in a term appointment on June 1, 2020, will receive notice entitlements if their employment is terminated during their term as set out below for their current term appointment only.

If the employee has less than the equivalent of three years of service within a five (5) year period the employee will receive at least one (1) month’s written notice of termination, or pay in lieu. For those term employees with greater than the equivalent of three (3) years of service within a five (5) year period, notice will be as stated in 9.1.7.

All term appointments provided after June 1, 2020 will receive notice entitlement in accordance with Article 9.2.

For the University:      For AAPS:
AAPS:

“Lindi Frost”       “Joey Hansen”

Date: June 3, 2020
LETTER OF AGREEMENT #8 - RE: LONG SERVICE TERM EMPLOYEES

The parties have agreed to eliminate notice for those employees who are on appointments with a fixed term. The parties agree that for a period of time, this change may impact long-term employees (12 years’ of service or more) who are on a fixed term, who are accustomed to the prior provisions and who may need to transition to new employment.

In order to address any such issues, the University will create a fund to support term employees with 12 years’ of service or more and who must transition to new employment. Support would include services such as transition coaching, professional development, or other options that may assist the employee in obtaining new employment.

The University will establish the fund and any associated criteria for applications by eligible employees within four (4) months’ of implementation of the revised Agreement on Conditions and Terms of Employment (ACTE).

For the University: For AAPS:

“Lindi Frost” “Joey Hansen”

Date: June 3, 2020
LETTER OF AGREEMENT #9 - RE: SPIRITUAL, CULTURAL AND RELIGIOUS OBSERVANCES

The University recognizes and values staff from a diverse range of religious backgrounds. In some situations, they may require time away from work for religious observance.

In the event an employee requires time away from work for religious observances, they should make their requests to their Manager or Administrative Head of Unit with as much notice as possible. Managers will make every reasonable effort to approve any such requests.

Employees may request to take the time off as an unpaid leave of absence, vacation, or by re-scheduling their work hours.

For the University:  
“Lindi Frost”
Date: June 3, 2020

For AAPS:  
“Joey Hansen”
LETTER OF AGREEMENT #10 - RE: PERSONAL EMERGENCY LEAVE

Employees shall be granted up to one (1) full working day with pay each year to deal with a personal emergency, upon notifying their manager.

For the University:  For AAPS:

“Lindi Frost”  “Joey Hansen”

Date: June 3, 2020
Supplemental Employment Benefits (SEB) Plan for Maternity & Parental Leave (UBC Top-up Payment)

1.1 SEB Plan for Maternity Leave
The purpose of the Maternity SEB Plan is to supplement the income of an employee by making top-up payments available while the employee is unable to work due to pregnancy. By legislation, benefits under the Maternity SEB Plan are payable only to the birth parent.

An M&P staff member is eligible for SEB Plan top-up payments if the employee is on maternity leave (see Article 12.6.1) and has applied for and is receiving Employment Insurance (EI) benefits and plans to return to work for at least six (6) months following the leave. Employees who do not return to the University after the leave period or leave the University voluntarily or who are terminated for cause during the first six (6) months after the leave will be required to repay the Supplemental Employment Benefit. However, those employees terminated without cause under the provisions of Article 9 during the first six (6) months after the leave will not be required to repay the Supplemental Employment Benefit.

In the event an employee’s FTE is reduced upon their return to the University after the leave period, the six (6) months will be prorated to reflect their FTE prior to commencing their leave. For example, if an employee was at 1.0 FTE prior to commencing the leave and returned to 0.6 FTE, they would be required to work the equivalent of six months at 1.0 FTE, which in this case would be 0.6 FTE for 10 months (10 months x 0.6 FTE = 6 months at 1.0 FTE).
The Maternity Leave SEB benefit will be paid for the duration of maternity leave EI benefits plus any statutory waiting period. During the waiting period, the employee will be paid 95% of the total salary by the University. During the maternity leave period, the employee will receive top up of their salary to 95% from the University. The maximum benefit payable is 17 weeks.

1.2 SEB Plan for Parental Leave
The purpose of the Parental Leave SEB Plan is to supplement the income of an employee by making top-up payments available while the employee is unable to work because they are caring for a newborn child or an adopted child.

An M&P staff member is eligible for SEB Plan top-up payments if the employee is on parental leave (see Article 12.6.2) and has applied for and is receiving Employment Insurance (EI) benefits and plans to return to work for at least six (6) months following the leave. For the six (6) month period Employees who do not return to the University after the leave period or leave the University voluntarily or who are terminated for cause during the first six (6) months after the leave will be required to repay the Supplemental Employment Benefit. However, those employees terminated without cause under the provisions of Article 9 during the first six (6) months after the leave will not be required to repay the Supplemental Employment Benefit.

In the event an employee’s FTE is reduced upon their return to the University after the leave period, the six (6) months will be prorated to reflect their FTE prior to commencing their leave. For example, if an employee was at 1.0 FTE prior to commencing the leave and
returned at 0.6 FTE, they would be required to work the equivalent of six months at 1.0 FTE, which in this case would be 0.6 FTE for 10 months (10 months x 0.6 FTE = 6 months at 1.0 FTE).

The University will top up the salary through the Parental Leave SEB plan for a maximum of 10 weeks to 95% of the employees’ pre-parental leave salary. In the event that an employee takes parental leave longer than 35 weeks, their Parental Leave SEB plan eligibility will be calculated based on a maximum parental leave of 35 weeks.

1.2 When Top-Up Payments Start
Before commencing the leave, the M&P staff member will be given the choice of receiving SEB top-up payments during the leave or after the employee has returned to work for six (6) months. If the employee chooses to receive top-up payments during the leave, the employee will be required to sign an agreement prior to the commencement of payments. If the employee does not return to work or does not remain at work for six (6) months following the leave, the employee must repay the gross amount of SEB Plan benefits received.

1.3 SEB Before Leave
If the M&P staff member chooses to receive SEB Plan benefits during the leave, EI pays a fixed percentage based on their calculation of prior insurable earnings and UBC pays the difference between the EI payment and 95% of salary. The additional 5% of the total salary for the period the employee was receiving SEB Plan benefits is payable after the employee has returned to work for at least six (6) months.
1.4 **SEB After Leave**

If the M&P staff member chooses to receive top-up payments after returning to work, **the employee** must notify Financial Services to receive the payment once the six (6) months have been completed. Copies of all EI cheque stubs must accompany the request.
# Document A – Classification Matrix & Salary Grid – July 1, 2019 – Monthly

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<thead>
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<th>Grade</th>
<th>Minimum</th>
<th>Midpoint</th>
<th>Maximum</th>
<th>Salary</th>
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Effective: July 1, 2019

Clerk to Board or Senate was updated as above.

Effective: September 1, 2019
## Document A – Classification Matrix & Salary Grid – July 1, 2019 – Annual

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### Effective: September 1, 2019

Clerk to Board of Senate was updated as above.
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Effective: July 1, 2020

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Effective September 1, 2019 Clerk to Board or Senate was updated as above.

76
# DOCUMENT A – CLASSIFICATION MATRIX & SALARY GRID – JULY 1, 2020 – ANNUAL

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Effective: July 1, 2020

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Effective September 1, 2018 Clerk to Board or Senate was updated as above.
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**Classification Matrix & Salary Grid - July 1, 2021 - Monthly**

- **Grade:** Determines the level of responsibility and accountability.
- **Salary:** Reflects the compensation corresponding to each grade.
- **Accounting**
- **Administration**
- **Athletics & Recreation**
- **Business Development**
- **Business Operations Management**
- **Clerk to Board or Senate**
- **Conf, Accom, Ceremonies & Events**
- **Coop Education**
- **Counsellors/Psychologists**
- **Development & Alumni Engagement**
- **Editorial & Production Services**
- **Educational Programming**
- **Facilities Management**
- **Genetic Counsellor**
- **Graphic Design & Illustration**
- **Health Safety & Environment**
- **Human Resources**
- **Industry Liaison**
- **Information Services**
- **Information Systems & Technology**
- **Institutional Analysis**
- **Marketing & Sales**
- **Media Services**
- **Museum**
- **Nursing**
- **Research and Facilitation**
- **Scientific Engineering**
- **Security**
- **Statistical Analysis**
- **Student Management**
- **Supply Management**
| Minimum Midpoint | Maximum Midpoint | Salary Grade | 01 | 02 | 05 | 55 | 50 | 09 | 13 | 44 | 54 | 52 | 16 | 17 | 33 | 47 | 58 | 60 | 30 | 39 | 43 | 40 | 29 | 12 | 27 | 46 | 11 | 20 | 37 | 39 | 43 | 40 | 61 | 34 |
|------------------|------------------|--------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
| 41,365           | 49,564           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 44,663           | 53,864           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 48,237           | 57,436           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 52,064           | 62,264           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 55,904           | 66,094           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 60,764           | 80,964           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 45,626           | 55,572           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 52,373           | 62,327           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 55,904           | 65,852           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 60,764           | 80,710           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 45,626           | 55,572           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 52,373           | 62,327           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 55,904           | 65,852           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 60,764           | 80,710           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 45,626           | 55,572           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 52,373           | 62,327           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 55,904           | 65,852           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 60,764           | 80,710           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 45,626           | 55,572           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 52,373           | 62,327           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 55,904           | 65,852           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| 60,764           | 80,710           |              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |

Effective: July 1, 2021

Effective September 1, 2019 Clerk to Board or Senate was updated as above.
**DOCUMENT B - BENEFITS**

Please contact Human Resources or see the website for details on benefits available for M&P staff.

**DOCUMENT C - COMPARATOR ORGANIZATIONS**

Comparator organizations will be used to look at compensation packages as well as market value for individual positions. This would include organizations that we typically hire from or our staff transfer to, including educational organizations, as well as large, complex, public and private sector companies. Markets for different jobs may vary from local, regional or national companies and from institution-specific to open-market depending on whether it is a university-specific function (e.g. Admission Officers) or a general function (e.g. Human Resource Advisors).

The list of comparative organizations includes:

a) **Universities within B.C.:**
   - Simon Fraser University
   - University of Victoria
   - University of Northern B.C.

b) **Large complex universities across Canada:**
   - University of Alberta
   - McGill University
   - University of Toronto
   - Queen’s University
   - University of Western Ontario
   - University of Calgary

c) **Large complex private sector organizations**
   - Telus
   - FortisBC
• HSBC or Vancity
• Finning International

d) Large complex public sector organizations
• BC Hydro
• ICBC
• Vancouver Coastal Health Authority
• WorkSafe BC
• City of Vancouver
The Association of Administrative and Professional Staff (AAPS)

and

The University of British Columbia (UBC)

FRAMEWORK AGREEMENT

MARCH 3, 1995
AMENDED DECEMBER 1, 2000
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SCHEDULE A 20
1.0 Vision
The University of British Columbia and the Association of Administrative and Professional Staff, having created a common vision of their relationship, will:

Champion the vision together
Realize the vision together
Share the vision together

The key elements of the vision are to:

Develop a climate which values continuous improvement and fosters individual and University growth.
Include assurance of respect, ethical values and participation.
Fulfill the need for meaningful and equitable recognition of the contributions of Management and Professional staff.
Flourish by integrating the experience of Management and Professional staff into the decision-making processes of the University of British Columbia.

We recognize that focusing on our vision will assist us in addressing differences in a constructive manner.

2.0 Interpretations
For the purpose of this Agreement:

AAPS means the Association of Administrative and Professional Staff of the University of British Columbia.

Consultation between AAPS and the University includes the following steps:
1. timely provision of sufficient information to allow AAPS to provide informed advice about proposed changes which may potentially affect the AAPS membership or organization;

2. a reasonable opportunity for AAPS to tender its opinions and advice;

3. consideration of the opinions and advice of AAPS;

4. provision of the final decision and a reasonable explanation to AAPS in a timely way.

_Parties_ means the University of British Columbia and the Association of Administrative and Professional Staff.

_University_ means the University of British Columbia.

**3.0 Recognition**

**3.1 Purpose**
The purpose of this Agreement is to establish a framework for discussing and formally negotiating the terms and conditions of employment of management and professional staff in a manner which exemplifies the vision shared by the University and AAPS.

**3.2 Voluntary Relationship**
AAPS and the University voluntarily enter into this Agreement.

**3.3 Recognition of AAPS as Bargaining Agent**
The University recognizes AAPS as the exclusive representative for all members as defined in Section 4.

**3.4 Correspondence**
All correspondence passing between the University and AAPS is addressed to the Associate Vice President of Human Resources and the President of AAPS, except for matters on which the
Associate Vice President of Human Resources or the President of AAPS have made written delegation.

4.0 Scope of Bargaining Unit and Exclusions

Association Group Membership

AAPS represents all management and professional employees, except for the following excluded positions:

i) those employees represented by other employee groups formally recognized by the University;

ii) employees designated as Technicians and Research Assistants and excluded secretarial and clerical staff;

iii) employees excluded based on organizational and conflict of interest considerations not to exceed 5% of the bargaining unit (see Schedule A).

The University agrees to provide written notification to AAPS, with reasons, in the event the University creates positions under paragraph (iii) above or discontinues positions listed on Schedule A.

Each January the University and AAPS shall meet to review the positions listed on Schedule A, together with any changes to it. In the event of disagreement, AAPS shall have the right to have the disagreement resolved in accordance with Article 7.7.

5.0 Deduction of Dues

Continuing membership in AAPS shall be a condition of employment for new Management and Professional employees and for members of AAPS. New employees will complete a written dues check-off request upon commencing employment. The University will deduct from the salary of all AAPS members the prevailing dues. The University will forward monthly the
collected dues to AAPS together with a list of members from whom AAPS deductions were taken unless requested by a member in writing to direct the dues to a recipient agreed upon annually by AAPS and the University.

6.0    Preservation of Rights and Practices
Subject to this Agreement and to the agreement “Terms and Conditions of Employment”, the University agrees not to change the rights or practices relating to members of the bargaining unit that traditionally have been the subject of consultation and discussion without appropriate consultation and discussion with AAPS.

7.0    Negotiations

7.1    The Nature of the Negotiating Relationship
The negotiating relationship will be governed by those principles of a shared vision incorporated in the preamble of this Agreement. The negotiating goals of both parties include reaching an agreement that is wise, efficient and improves, or at least does not damage, the relationship between the parties. The features guiding the conduct of negotiations include:

- separating the people from the problem,
- inventing options for mutual gain,
- focusing on interests and not positions.

7.2   Scope of Negotiations
Items which are subject to negotiation between AAPS and the University include terms and conditions of employment such as salary adjustments, economic benefits (health and welfare benefits), vacation, tuition waivers, discipline, termination of employment, problem resolution mechanisms and procedures for such employment practices as job evaluation/classification and performance evaluation.
7.3 Information
Prior to negotiating on terms and conditions of employment with the University, AAPS may request information from the University it considers relevant, in particular the compensation profile of its membership, salary and benefit comparisons with other major employers and the University’s financial situation. The University will provide such information, subject to privacy and confidentiality constraints, within a reasonable period of time.

7.4 Facilitative Interventions

7.4 (A) Mediation Option

7.4.1 (A) General
The parties desire to achieve a negotiated agreement and negotiate in good faith with one another to do so. Should either party determine after a reasonable period of time that an agreement with respect to compensation matters cannot be achieved without assistance, the mechanism outlined in this section is available to assist the parties in attempting to achieve such an agreement.

7.4.2 (A) Selection of Mediator
At the written request of either party to the other, the parties together select a mediator within ten working days of receipt of the request. No mediator may be called upon to assist the parties in achieving an agreement until after the operating grant of the University has been made known to the University by the provincial government. Should the parties fail to agree upon a mediator within that time period, the Chief Justice of the Supreme Court of British Columbia is requested to make the selection.

7.4.3 (A) Submissions to Mediator
When the mediator is selected, each party prepares a written submission for the mediator. The written submission sets forth the matters between the parties and is submitted to the mediator within ten working days of their selection.
7.4.4 (A)  **Role of Mediator**
Within ten working days of the receipt of the submissions, the mediator meets with the parties. At that time the mediator:

7.4.4.1 (A)  where the employee believes that the parties should resume negotiations without their assistance, directs them to do so for such a period of time as they deem appropriate; or

7.4.4.2 (A)  where the employee believes that their assistance is necessary to assist the parties in attempting to resolve the matters, attempts to mediate an agreement.

In the event the parties are unable to achieve an agreement as a result of negotiations pursuant to the mediator’s direction under section 7.4.4.1, the mediator proceeds under section 7.4.4.2.

7.4.5 (A)  **Recommendations of Mediator**
In the event the mediator is not successful in assisting the parties to reach an agreement the employee makes written recommendations to the parties on settlement. The mediator considers the financial position of the University in arriving at their recommendations. These recommendations are non-binding on the parties. They are submitted to AAPS for ratification and to the University for approval.

7.4.6 (A)  **Fees and Expenses of Mediator**
Each party pays one-half (1/2) of the fees and expenses of the mediator.

7.4.7 (A)  **Further Meeting**
In the event either party does not ratify or approve, as appropriate, the recommendations of the mediator, the parties meet for a further period of time not exceeding ten days, to attempt to reach an agreement. Such period of time does not exceed ten working days.
7.4.8 (A)  
**President**  
In the event the parties are unable to reach an agreement under section 7.4.7, each party makes a written submission with respect to the matters, including a copy of the recommendations of the mediator, to the President within ten working days of their last communication under that section. The President will recommend for approval a compensation package for members of the bargaining unit to the Board of Governors at the next meeting of the board.

7.4 (B)  
**Fact Finder Option**  

7.4.1 (B)  
**General**  
The parties desire to achieve a negotiated agreement and negotiate in good faith with one another to do so. Should either party determine after a reasonable period of time that an agreement with respect to compensation matters cannot be achieved without assistance, the mechanism outlined in this section is available to assist the parties in attempting to achieve such an agreement.

7.4.2 (B)  
**Selection of Fact Finder**  
At the written request of either party to the other, the parties together select a fact finder. No fact finder may be called upon to assist the parties in achieving an agreement until after the operating grant of the University has been made known to the University by the provincial government. The fact finder is selected by the parties within ten working days of the date of receipt of the written request. Should the parties fail to agree upon a fact finder within that period of time, the Chief Justice of the Supreme Court of British Columbia is requested to make the selection.

7.4.3 (B)  
**Submissions to Fact Finder**  
When the fact finder is selected, each party prepares a written submission for the fact finder. The written submission sets forth the matters between the parties and is submitted to the fact finder within ten working days of their selection.
7.4.4 (B)  Role of Fact Finder
Within ten working days of the receipt of the submissions, the fact finder begins to assemble the facts. The employee meets separately with the parties. The employee may meet with any person or may have access to such documents (subject to claims of confidentiality) as they may deem appropriate to obtain the facts.

7.4.5 (B)  Report of Fact Finder
Within thirty working days of their selection, the fact finder makes a written report to the parties on their findings of fact. The fact finder comments on the financial position of the University in their report.

7.4.6 (B)  Fees and Expenses of Fact Finder
Each party pays one-half (1/2) of the fees and expenses of the fact finder.

7.4.7 (B)  Further Meeting
Within ten working days of their receipt of the report of the fact finder, the parties meet for a further period of time to attempt to reach an agreement. Such a period of time does not exceed ten working days.

7.4.8 (B)  President
In the event the parties are unable to reach an agreement under section 7.4.7, each party makes a written submission, including a copy of the report of the fact finder, to the President within ten working days of their last communication under that section. The President will recommend for approval a compensation package for members of the bargaining unit to the Board of Governors at the next meeting of the Board.

7.4 (C)  Compensation Guideline
The purpose of the compensation guideline is to attract and retain qualified individuals in the management and professional staff complement at a reasonable cost. The compensation guideline is that the University will, over time and within the limits of its
financial position, endeavour to establish a compensation policy line for management and professional staff at the 50th percentile of a representative comparator market. The representative comparator market would be composed of an appropriate mix of comparable employers with comparable positions. Appropriate consideration will be given to specific job requirements, external and internal job values, recognition for individual performance and general market factors.

7.5 Prohibition of Strikes and Lockouts
The employees do not have the right to strike and the University does not have the right to lock employees out.

7.6 AAPS Representation Rights
Service to AAPS as outlined in this section is viewed as a contribution to the operation of the University and is therefore recognized in decisions such as promotion and merit increases.

7.6.1 Collective Bargaining
AAPS may name up to five members as its bargaining team. These members will be granted time off work with no loss of pay for the purpose of meeting with the University representatives in collective bargaining.

7.6.2 Other Representational Situations
AAPS will notify the University of members appointed to official AAPS positions on its Board, as its official representatives in rights matters and dispute resolution, or to University committees. These members are entitled to reasonable time off work without loss of pay in order to discharge responsibilities of these official positions. The University will provide 50% release time for the President or designate of AAPS.

7.6.3 AAPS Business
AAPS may request through Human Resources that members be excused from work to attend meetings, training sessions and
conferences at the initiative of AAPS. Accommodation agreeable to the department will be settled in advance of the events.

7.7 Grievances and Settlement of Disputes

7.7.1 Interests of Parties
The parties have a clear and direct interest in a procedure that provides for timely resolution in the event that their agreement is violated.

An effective procedure must emphasize:

- a problem solving approach,
- a means for interest reconciliation as close as possible to the point of origin,
- a mechanism for finality.

While individuals may initiate grievances, AAPS will decide whether to advance, settle or arbitrate them.

Time limits and other requirements for the performance of this grievance procedure may be extended/amended by mutual consent of the parties.

7.7.2 Definition
A grievance is a claim by AAPS or the University that there has been a violation of the collective agreement.

7.7.3 Informal Approach
Nothing in the following procedure precludes informal discussion of the parties leading to settlement of the grievance or seeking advice on issues arising at any stage of the procedure.

7.7.4 Step 1 - Formal Complaint to an Administrative Head of Unit
Within sixty days from the event about which a complaint is based or from the date of knowledge of the event, the grievor(s) discuss the grievance with the administrative head of the unit concerned.
The grievor(s) shall have the right to have a representative from AAPS present at any meeting to discuss the grievance.

Discussion at this stage is without prejudice to later stages of the grievance procedure.

If a settlement is reached within twenty-eight days, the settlement will be written and signed by the head and grievor(s). The head must provide a copy of the settlement to AAPS. Settlements at this stage do not establish precedents for settlement of other complaints. Settlements must be consistent with Article 1.2.2 of the Agreement on Conditions and Terms of Employment.

7.7.5 Step 2 - Formal Complaint to a Vice President/Dean
If the grievance is not resolved within twenty-eight days of being raised with the head, and the grievor(s) and AAPS wish to pursue a resolution, AAPS shall write to the Vice President (Dean, if the unit is in a Faculty) or designate, within the next twenty-one days.

If requested, the Vice President/Dean or designate will meet with the grievor(s) accompanied by a representative of AAPS.

Within twenty-one days of having received the grievance in writing, the Vice President/Dean or designate will provide a written decision on the disposition of the grievance to the grievor(s) and AAPS, with a copy to the Associate Vice President, Human Resources.

7.7.6 Pre-Lawyer Entanglement Meeting
If AAPS wishes to pursue the grievance further, it notifies the Associate Vice President, Human Resources of its wish to invoke arbitration within twenty-eight days of receiving the decision in Step 2.

A meeting will be held of the parties within fourteen days of notification to review the case.
7.7.7  **Step 3 – Arbitration**
An arbitrator will be selected by mutual agreement of the parties. If the parties fail to agree on an arbitrator within fourteen days, the Chief Justice of the Supreme Court of British Columbia will be requested to make the selection.

The provisions of the Commercial Arbitration Act apply to an arbitration, with the exception of the provisions in the Act relating to costs.

Each party to the arbitration will be responsible for its own costs and will pay one half of the costs of the arbitrator and any shared arbitration expenses.

Recognizing the importance of timely decisions to the smooth operation of the University and to the grievor(s), the parties will attempt to set the arbitration dates as soon as possible. The arbitrator will render their decision within fourteen days of the end of the hearing. The arbitrator's decision will be final and binding on the parties. No arbitrator may amend a provision of the collective agreements.

7.7.8  **Policy Grievances**
A policy grievance is one involving a question of general application, administration, or interpretation of this Agreement, which would not properly be the subject of an individual or group grievance. Policy grievances start at Step 2, with notification to the Associate Vice President, Human Resources, in place of Dean or Vice President.

7.8  **Information Sharing and Informal Problem-Solving**
Both AAPS and the University value regular discussion to share information and to anticipate and resolve informally the problems facing them. The establishment of agenda and regularly scheduled, informal meetings is the joint responsibility of the
President of AAPS and the Associate Vice President, Human Resources. No minutes are kept. To promote constructive communication, participants at these meetings serve renewable terms of one year.

8.0 Limitation of Agreement

8.1 Governance
The parties believe that the University policies and this Agreement are essentially compatible. However, should conflicts arise between University policies and the express provisions of the Agreement, the latter shall prevail. Nothing in this Agreement shall be taken to limit the powers of Senate, The Board of Governors, the President or other administrative officers in their responsibilities to manage the University and to direct its employees.

8.2 Amendments to the Framework Agreement
Amendments to this Agreement may be made at any time by agreement of the parties.

9.0 Duration and Continuation of Agreement
This agreement may be terminated after March 31, 1997 by either party by giving six months written notice to the other party to take effect on March 31 following.

10.0 Termination of Agreement
Recognition of AAPS and maintenance of this Agreement ceases if AAPS obtains certification under the provision of the Labour Relations Act of British Columbia.
MEMORANDUM OF AGREEMENT

On behalf of the Association of Administrative and Professional Staff and on behalf of the University of British Columbia the undersigned tentatively agree to the Framework Agreement and Letter of Agreement attached and unanimously recommend it for ratification to their members/principals.

For A.A.P.S.:     For the University:

“J. Marples”      “F. Eastham”
Justin Marples   Frank Eastham

“M. Broudo”      “L. Nason”
Marc Broudo      Libby Nason

Date: March 3/95
LETTER OF AGREEMENT

Upon ratification of the attached Framework Agreement by both parties, the following will come into effect:

- The University will provide 50% release time for three members of AAPS as designated by the AAPS Executive Board for a period of one year.

- The University will pay to AAPS an amount equivalent to 60% of the salary of the current salary of the President of AAPS in recognition of the contribution this person has made in bargaining since 1992.

- The University agrees to maintain the severance practices currently in place (as attached) until ratification of an Agreement on Terms and Conditions of Employment for Management and Professional Staff.

- The University will grant time off for all Management and Professional Staff to attend information meetings conducted by AAPS. AAPS also has the right to contact M&P staff individually at work, by phone or in person, without reprisal to the M&P person concerned or to the AAPS representative. Concurrence from the administrative head of unit will be sought in advance if the meeting is during working hours. Any problems are to be referred to the Associate Vice President, Human Resources.

- The University will make best efforts to find office space for AAPS on campus. Rental for the space for the duration of this Framework Agreement will be at no cost, but all renovations and operating costs/services are the responsibility of AAPS. Determination of suitable rental fees will be the subject of future Framework Agreement negotiations.
• The President of the University will write to all administrative heads of unit explaining AAPS’ role and indicating support for it. Further, senior university leadership members will attend a meeting called by AAPS to which all members of M&P staff will be invited.

For A.A.P.S.:  For the University:

“J. Marples”  “F. Eastham”
Justin Marples  Frank Eastham

Date: **March 3/95**
# SCHEDULE A

**Positions Excluded from the AAPS Bargaining Unit**

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<td>Academic Finance &amp; Strategy Director</td>
<td>Director, Robson Square</td>
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<td>Access &amp; Privacy Manager</td>
<td>Director, Security Services</td>
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<td>Assistant to the President</td>
<td>Director, UBC Press</td>
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<td>Assistant to the University Counsel</td>
<td>Director, University Industry Liaison</td>
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<td>Assistant to the Vice President Academic &amp; Provost</td>
<td>Director, University Relations</td>
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<tr>
<td>Assistant to the Vice President External &amp; Legal Affairs</td>
<td>Director, VP Students Portfolio Initiatives</td>
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<td>Assistant to the Vice President Students</td>
<td>Executive Director, Faculty Pension Plan</td>
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<td>Associate Dean, Executive Education</td>
<td>Executive Director, Government Relations &amp; Corporate Relations</td>
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<td>Associate Director, Employee Relations</td>
<td>Executive Director, SDS</td>
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<td>Associate Director, Budgeting</td>
<td>Executive Director, Staff Pension Plan</td>
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<td>Associate Director, Management Reporting &amp; Budgeting</td>
<td>Freedom of Information Specialist</td>
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<td>Associate Director, Planning &amp; Institutional Research</td>
<td>Human Resources Advisor</td>
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<td>Associate Director, Strategic Initiatives</td>
<td>Human Resources Manager</td>
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<td>Associate Vice President, Alumni</td>
<td>Legal Advisor</td>
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<td>Associate Vice President, Continuing Studies</td>
<td>Legal Counsel</td>
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<td>Associate Vice President, Development</td>
<td>Manager, Advisory Services</td>
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<td>Associate Vice President, Enrolment &amp; Academic Facilities</td>
<td>Manager, Compensation</td>
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<td>Manager, Employee Relations</td>
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<td>Associate Vice President, Government Relations</td>
<td>Manager, Workplace Health Services</td>
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<td>Chief Communications Officer</td>
<td>Managing Director, Building Operations</td>
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<td>Chief Risk Officer</td>
<td>Managing Director, Communications &amp; Marketing</td>
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<td>Communications Specialist, Human Resources</td>
<td>Managing Director, DAE Services</td>
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<td>Comptroller</td>
<td>Managing Director, Infrastructure Development</td>
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<td>Conflict of Interest Administrator</td>
<td>Managing Director, SHHS</td>
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<tr>
<td>Coordinator, President's Office</td>
<td>Managing Director, Student Services</td>
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<td>Director, Academic Portfolio Initiatives</td>
<td>Managing Director, University Community Services</td>
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<td>Director, Animal Care Services</td>
<td>Ombudsperson</td>
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<td>Director, Athletics &amp; Recreation</td>
<td>President's Liaison</td>
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<td>Director, Budgets &amp; Financial Reporting</td>
<td>Secretary to the Board</td>
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<tr>
<td>Director, Business Development and Operations</td>
<td>Senior Budget Analyst</td>
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<td>Director, ERM &amp; Continuity Planning</td>
<td>Senior Employee Relations Advisor</td>
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<td>Director, Faculty Relations</td>
<td>Senior Finance Director (Medicine)</td>
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<td>(Director, First Nations House of Learning)</td>
<td>Senior HR Associate</td>
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<td>Director, Human Resources Advisory Services</td>
<td>Senior Manager, Health, Wellbeing &amp; Benefits</td>
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<td>Director, Human Resources Integrated Strategies</td>
<td>Senior Planning Analyst</td>
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<td>Director, Human Resources Management Systems</td>
<td>Senior Speechwriter</td>
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<td>Director, Human Resources Organizational Development &amp; Learning</td>
<td>Special Advisor to the Director, PAIR</td>
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<td>Director, Human Resources Total Compensation</td>
<td>Treasurer</td>
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<td>Director, Intercultural Understanding Strategy Development</td>
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<tr>
<td>Director, Internal Audit</td>
<td>(Vice President, Finance, Resources &amp; Operations)</td>
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<tr>
<td>Director, Liu Institute for Global Issues</td>
<td>Vice President, Human Resources</td>
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<td>Director, NCE Administration</td>
<td>Vice President, Students</td>
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<td>Director, Office of the President</td>
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<td>Chief Technology Officer</td>
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<td>Director, Academic Operations</td>
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<td>Director, Facilities Management</td>
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